

SHIPPING & DELIVERY POLICY

Last updated December 23, 2023

This Shipping & Delivery Policy is part of our Terms of Use ("Terms") and should be therefore read alongside our main Terms: <http://www.noveldesignsco.com/policies>.

Please carefully review our Shipping & Delivery Policy when purchasing our products. This policy will apply to any order you place with us.

WHAT ARE MY SHIPPING & DELIVERY OPTIONS?

In-Store Pickup

Curbside pickup is available for all. Pickups are available at the agreed upon day and time set via email.

Shipping Fees

We offer shipping at the following rates:

	Standard 5-7 Business Days
0-6 lbs	6.00
6+ lbs.	8.00

All times and dates given for delivery of the products are given in good faith but are estimates only.

For EU and UK consumers: This does not affect your statutory rights. Unless specifically noted, estimated delivery times reflect the earliest available delivery, and deliveries will be made within 30 days after the day we accept your order. For more information please refer to our Terms.

Tracking information will be provided via email when package is in transit.

DO YOU DELIVER INTERNATIONALLY?

We offer international shipping to the following countries:

- Canada
- United Kingdom
- United States

Free shipping is not valid on international orders.

Please note, we may be subject to various rules and restrictions in relation to some international deliveries and you may be subject to additional taxes and duties over which we have no control. If such cases apply, you are responsible for complying with the laws applicable to the country where you live and will be responsible for any such additional costs or taxes.

WHAT HAPPENS IF MY ORDER IS DELAYED?

If delivery is delayed for any reason we will let you know as soon as possible and will advise you of a revised estimated date for delivery.

For EU and UK consumers: This does not affect your statutory rights. For more information please refer to our Terms.

QUESTIONS ABOUT RETURNS?

If you have questions about returns, please review our Return Policy: <http://www.noveldesignsco.com/policies>.

HOW CAN YOU CONTACT US ABOUT THIS POLICY?

If you have any further questions or comments, you may contact us by:

- Email: kaymlinkous@gmail.com
- Online contact form: <http://www.noveldesignsco.com/contact>

This shipping policy was created using Termly's [Shipping Policy Generator](#).